

DAFTAR ISI

ABSTRAKSI.....	Error! Bookmark not defined.
KATA PENGANTAR.....	Error! Bookmark not defined.v
DAFTAR TABEL	Error! Bookmark not defined.
DAFTAR GAMBAR	Error! Bookmark not defined.
BAB I PENDAHULUAN	Error! Bookmark not defined.
1.1 Latar Belakang.....	Error! Bookmark not defined.
1.2 Identifikasi Masalah.....	Error! Bookmark not defined.
1.3 Rumusan Masalah	Error! Bookmark not defined.
1.4 Maksud Dan Tujuan Penelitian.....	Error! Bookmark not defined.
1.5 Batasan Masalah	Error! Bookmark not defined.
1.6 Keaslian Penelitian.....	Error! Bookmark not defined.
BAB II GAMBARAN UMUM.....	Error! Bookmark not defined.
2.1 Kondisi Geografis	Error! Bookmark not defined.
2.2 Wilayah Administratif	Error! Bookmark not defined.
2.3 Kondisi Demografi	Error! Bookmark not defined.
2.4 Kondisi Jaringan Jalan.....	Error! Bookmark not defined.
2.5 Kondisi Sarana dan Prasarana Angkutan Umum	Error! Bookmark not defined.
BAB III TINJAUAN PUSTAKA.....	Error! Bookmark not defined.
3.1 Aspek Legalitas	Error! Bookmark not defined.
3.2 Aspek Teoritis	Error! Bookmark not defined.
3.3 Standar Pelayanan Terminal Penumpang Menurut PM 40 Tahun 2015	Error! Bookmark not defined.
3.4 Tinjauan Importance Perfomance Analysis (IPA)....	Error! Bookmark not defined.
BAB IV METODE PENELITIAN.....	Error! Bookmark not defined.
4.1 Desain Penelitian.....	Error! Bookmark not defined.
4.2 Teknik Pengumpulan Data.....	Error! Bookmark not defined.
4.3 Teknik Analisa Data	Error! Bookmark not defined.
BAB V ANALISIS DAN PEMECAHAN MASALAH	Error! Bookmark not defined.
5.1 Evaluasi Kinerja Pelayanan Terminal Mangkang	Error! Bookmark not defined.

5.2	Perhitungan Sampel	Error! Bookmark not defined.
5.3	Karakteristik Penumpang Terminal Mangkang	Error! Bookmark not defined.
5.3	Evaluasi Kinerja Pelayanan Terminal Mangkang menggunakan Importance Perfomance Analysis (IPA)..	Error! Bookmark not defined.
5.4	Kondisi Eksisting dan Arahan Peningkatan Kinerja Pelayanan Terminal	Error! Bookmark not defined.
BAB VI	PENUTUP	Error! Bookmark not defined.
6.1	Kesimpulan	Error! Bookmark not defined.
6.2	Saran.....	Error!
		Bookmark not defined.
DAFTAR PUSTAKA		
LAMPIRAN		
ASISTENSI BIMBINGAN		